



RATIOS AND PROFESSIONAL PRACTICE

Meeting patients' needs in terms of support and assistance

The ratios project goes hand in hand with a collaborative work environment where the careful use of human resources, organized based on each person's role and duties, is crucial to meeting patients' needs. Every member of the **care team** helps improve healthcare services based on their area of expertise.

The **beneficiary attendant** carries out many daily tasks, helping patients with:

- Personal care;
- Getting around and eating;
- Specific interventions adapted to patients with a loss of independence.

All of the care given is communicated to the **nurse** or **LPN**, adds to the quality of care and helps patients recover and maintain their independence. Those who provide assisted care significantly contribute to the positive impact of ratio projects.

A unit's **administrative staff** takes care of a care team's various administrative needs. Those who help to carry out administrative duties also play an essential role in achieving patient healthcare objectives within the unit. These tasks include:

- Working the reception;
- Scheduling appointments;
- Planning transportation;
- Answering calls;
- Data entry.

A ratios project in a care unit involves each and every person and ensures that they contribute to the episode of care based on their role and functions.

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